





Council

# Leadership Day

2016



*The Star Spangled Banner Lyrics By Francis Scott Key, 1814* 



Oh, say can you see by the dawn's early light What so proudly we hailed at the twilight's last gleaming? Whose broad stripes and bright stars thru the perilous fight, O'er the ramparts we watched were so gallantly streaming? And the rocket's red glare, the bombs bursting in air, Gave proof through the night that our flag was still there. Oh, say does that star-spangled banner yet wave O'er the land of the free and the home of the brave?

### \*\*\*\*\*\*\*\*\*\*

Oh! thus be it ever, when freemen shall stand Between their loved home and the war's desolation! Blest with victory and peace, may the heav'n rescued land Praise the Power that hath made and preserved us a nation. Then conquer we must, when our cause it is just, And this be our motto: "In God is our trust." And the star-spangled banner in triumph shall wave O'er the land of the free and the home of the brave!

Welcome & Opening Remarks 2016 President



Lawrence M. Lehmann, JD, CAP<sup>®</sup>, AEP<sup>®</sup> Lehmann, Norman & Marcus LLC





## With Appreciation





Paul S. Viren, CLU<sup>®</sup>, ChFC<sup>®</sup>, AEP<sup>®</sup> M. Eileen Dougherty, CTFA, CFP<sup>®</sup>, AEP<sup>®</sup>, ChFC<sup>®</sup> S. Mark Alton, CFP<sup>®</sup>, ChFC<sup>®</sup>, CLU<sup>®</sup>, CAP<sup>®</sup>, AEP<sup>®</sup>, MSFS, CPWA<sup>®</sup>

Jordon N. Rosen, CPA, AEP<sup>®</sup>

Viren & Associates, Inc. Hawthorn - PNC Family Wealth

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Shane Westhoelter, AEP<sup>®</sup>, CLU<sup>®</sup>, LUTCF Gateway Financial Advisors, Inc. Dublin, CA

Joanna Averett Hartman Axley Kathleen J. Belmonte Herbert Chasman Thomas M. Forrest

Clark B. McCleary A. Stephen McDaniel Jordon N. Rosen Gregory E. Sellers B. Michael Watkins

A list of all volunteers, sorted by committee, can be found within the "2016 Committee Report Packet."

National Association of Estate Planners & Councils

2016 Committee Reports

The Association of Choice for Estate Planning Professionals

Distributed During Council Leadership Day

53<sup>rd</sup> Annual NAEPC Advanced Estate Planning Strategies Conference

Litchfield Park, Arizona

November 16, 2016

## Retiring Board Member

Christopher P. Jakyma, Esq., CTFA, AEP<sup>®</sup>



## Retiring Board Member

William D. Kirchick, Atty, AEP<sup>®</sup>



## Retiring Board Member

Jordon N. Rosen, CPA, AEP®



## Retiring Board Member

Jeffrey M. Turner, CFP<sup>®</sup>, CLU<sup>®</sup>, ChFC<sup>®</sup>, MBA, AEP<sup>®</sup>



Jordon N. Rosen, Chair

Joanna Averett

William D. Kirchick

Lawrence M. Lehmann

**Gregory E. Sellers** 

Paul S. Viren



John T. Midgett Category: Attorney

Michael R. Noland Category: CLU<sup>®</sup>

Stacy C. Blomeke Category: Philanthropy Hal R. Terr Category: CPA

Lawrence J. Macklin Category: Trust Officer









M. Eileen Dougherty, CTFA, CFP<sup>®</sup>, AEP<sup>®</sup>, ChFC<sup>®</sup> S. Mark Alton, CFP<sup>®</sup>, ChFC<sup>®</sup>, CLU<sup>®</sup>, CAP<sup>®</sup>, AEP<sup>®</sup>, MSFS, CPWA<sup>®</sup>

John P. Garniewski, Jr., CPA/PFS, CFP<sup>®</sup>, AEP<sup>®</sup>

Hawthorn - PNC Family Wealth The Armory Group at Morgan Stanley Wealth Mgmt Wilmington Trust Company

**PRESIDENT-ELECT** 

TREASURER

SECRETARY

## 2017 PRESIDENT

Paul S. Viren, CLU<sup>®</sup>, ChFC<sup>®</sup>, AEP<sup>®</sup>



## IMMEDIATE PAST PRESIDENT

Lawrence M. Lehmann, JD, AEP<sup>®</sup>



Walter Lee Davis, Jr. Leonard H. Neiman

## **Council of Excellence Award**

Small:Estate Planning Council of Riverside County<br/>Northwest Washington Estate Planning CouncilMedium:Estate Planning Council of Eastern New York<br/>New Orleans Estate Planning CouncilExLarge:Philadelphia Estate Planning Council

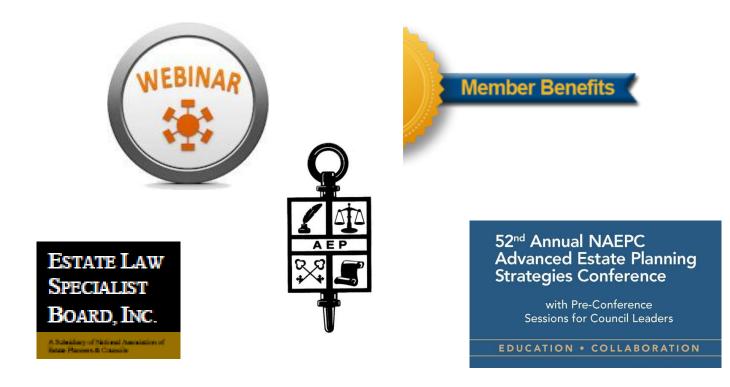


ExSmall:	Estate Planning Council of San Bernardino
Small:	Estate Planning Council of Bergen County, Inc.
Medium:	Estate Planning Council of Central New York Nassau County Estate Planning Council
Large:	Baltimore Estate Planning Council
Extargo	Boston Estate Planning Council

ExLarge:Boston Estate Planning CouncilEstate Planning Council of Cleveland



NAEPC & YOUR COUNCIL, PARTNERS IN EXCELLENCE

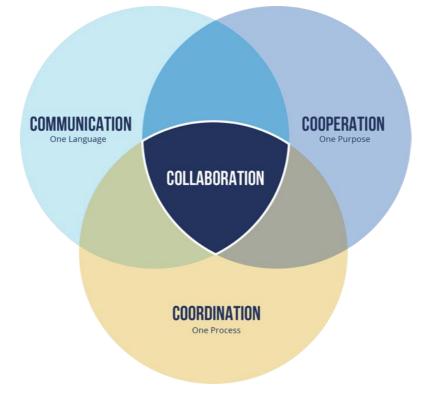




## The Performance Continuum

Dysfunctional Work Group High-Performance Team

### NAEPC Model for Collaboration





## The 5 Critical Best Practices

- The Initial Client Collaboration Conversation
- The Client Request of Other Advisors
- The Advisor-to-Advisor Introduction Meetings
- A Shared Planning Process
- The Client Recommendation Meeting

**Source:** NAEPC High Performance Teaming and Professional Collaboration White Paper

*Download:* <u>http://www.naepc.org/home/teaming</u>

## The Five Dysfunctions of a Team



## **Emotions Govern Work Systems**



# JUST DO IT.

## NAEPC Resources



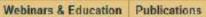
Estate Planners & Councils

The Association of Choice for Estate Planning Professionals

FOR PROFESSIONALS FOR COUNCILS FOR THE PUBLIC

The NAEPC Education Foundation A 501(c)3 organization dedicated to poreasing public awareness of the led for estate planning.

**GUIDE TO TEAMING** 



We believe in the team concept of estate planning.



ACCREDITED ESTATE PLANNER® DESIGNATION

## THE PREMIER **MULTI-DISCIPLINARY GRADUATE LEVEL DESIGNATION IN** ESTATE PLANNING

### License

- **Engagement & Experience**
- **Professional Reputation & Character**
- **Ethical Commitment**

### **Dedication to the Team Concept**

Continuing Education

- Dedication to the Client
- Affiliation
- Annual Audit

### **Requirements Unique to Council Nomination** Experience (minimum 15 years) Board Initiative / Resolution

**"SOCIAL IN A BOX" Program** \$500 Stipend to Host Informational Event NAEPC Support/Assistance Available

PROGRAMMING RESOURCE **PARTNERS IN EXCELLENCE** 



52<sup>nd</sup> Annual NAEPC Advanced Estate Planning Strategies Conference

> with Pre-Conference Sessions for Council Leaders

EDUCATION . COLLABORATION

 FOR PROFESSIONALS
 FOR COUNCILS
 FOR THE PUBLIC
 OUIDE TO TEAMING

 About NAEPC
 Affiliated Councils
 Unaffiliated Councils
 Publications & Events
 Annual Conference

#### NAEPC Speakers Bureau

The NAEPC Online Speakers Bureau offers a variety of presenters who have expressed an interest in speaking to your affiliated local council. Each speaker listing includes contact information, a list of topics, total presentations per year, requirements, years of experience, and a list of the speaker's expertise. Please contact the speaker directly to obtain information regarding availability or fees.

YEARLY "NO-CHARGE" SPEAKERS In addition to this resource, NAEPC offers each affiliated local council on speaker each year at no charge through the "No-Charge Speaker Program." A full packet of information can be downloaded <u>HERE</u>. The participating speakers are either current board members of NAEPC or past presidents and will offer both a technical presentation and a bit about NAEPC.

**RESOURCES FOR COUNCIL MEMBERS PARTNERS IN EXCELLENCE** 







## Local Council Web Site Program

### **Bruce Newburger**

NAEPC Webmaster **Robert P. Goodman** Web Committee Chair **Chris Jakyma** Web Committee Chair

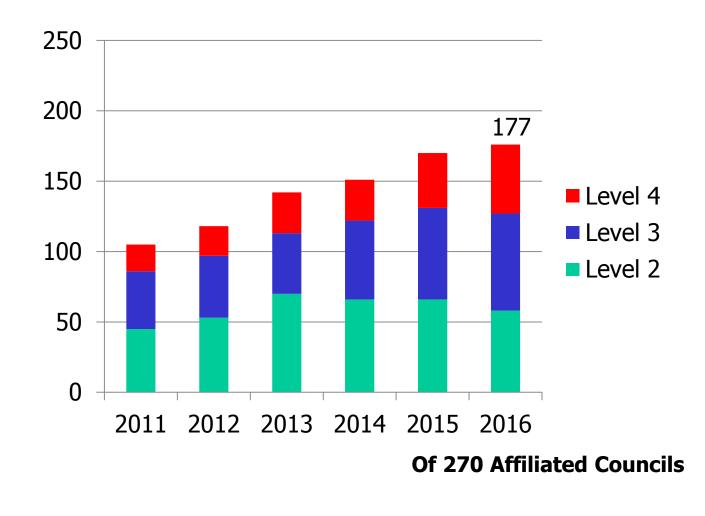


**Annual Conference 2016** 



www.NAEPC.org

## **Participating Councils**





## **New Features for 2016**

- Overall themes:
  - Member self-management
  - Website as definitive council management tool
- Admin functions for Event RSVP
- Member functions for Event RSVP
- Use email address as usernames
- Communications predefined groups for active members of each discipline
- Continued conversions to Modern Template design



### **Admin functions for Event RSVP**

- Manually create an RSVP (if member sends a check or pre-pays for all events)
- Edit any existing RSVPs
- Record show/no-show status for each attendee
- See all activity for one member
- Cancel an RSVP
- For Level 3+ councils only



### **Member functions for Event RSVP**

- View his RSVPs
- Edit his RSVPs
- Cancel an RSVP, subject to that council's cancellation policy:
  - Never allow
  - As long as registration is open
  - Until the day of the event
  - Until \_\_\_\_ days before the event
  - Level 4 site can refund money too!
- For Level 3+ councils only



### Use email address as username

- Less for members to remember
- Encourages logging in for selfmanagement functions
- Admin can opt into this policy
- Converter will alert admin to any conflicts
- Each member must have a unique email address, and no blanks!
- All new councils use this policy



### **Modern Template: Modern Blue**

🖸 Google Calendar - Nov 7 - 🗙 🎆 General Settings   NAEPC 🗙	🚟 Event Calendar - E	Estate PL X	
← → C f ( www.test-it.council.naepc.org/event			☆ =
🗋 Bookmarks 👩 Google Calendar 🏹 VerticalResponse 👩 NAEPO	Bitbucket 🖂 Webn	mail	
	CI	Since 1851 SAVINGS BANK	
EB PC ESTATE PLANN	ING COU	INCIL OF THE MIDWEST CITY	LOGIN
HOME EVENTS ABOUT DIR	ECTORY ME	EMBERSHIP CONTACT	You Tube
		Contact Us	
UPCOMING EVENTS	Event Ca	alendar	
NEXT MEETING:	November 18, 2015	NATIONAL EVENT: 52nd Annual NAEPC Advanced Estate Planning Strategies Conference with pre-conference sessions for Estate Plann Council Leaders - November 18th - 20th, 2015	ling
	December 1, 2015	Monthly Luncheon	
	December 9, 2015	NATIONAL EVENT: NAEPC Webinar: Estate and Asset Protection Planning for Retirement Benefits	
December 1, 2015 Monthly Luncheon Bruce Newburger	December 15, 2015	Haoopy Hour	
See Event Details	February 1, 2016	Annual Goldenzweig Lecture	
Haoopy Hour www.test-it.council.naepc.org/council/contact		View Past Events	_
			•

68 more councils need to convert by end of 2016!



## **2017 Enhancements**

- Management functions for Member Renewal
- Revamp of Interactive Membership Form
  - Members can pick from council's own disciplines
  - Council can write its own questions
- Communications:
  - Clearer calls to action (RSVP buttons)
  - Sending to a few members, or non-member lists
- Override "Next Meeting"



## **Program Levels**

- Options for council administrators:
  - Link to external site
  - Level 1: Directory listing on NAEPC.org
  - Level 2: Standard Site (\$800/year)
  - Level 3: Deluxe Site (\$1,200/year)
  - Level 4: w/Pay. Processing (\$1,600/yr)

### 2016-17 Promotion: 50% off firstyear fee for new site or upgrade costs.



www.NAEPC.org

## **Web Site Support Contacts**



- First contact is NAEPC staff: <u>councilservices</u> <u>@naepc.org</u>
  - Sarah Butterfield
- You may hear back from Bruce Newburger: webmaster@naepc.org
- Council admin session later this morning at 10:30 am
- Bruce available for appointments all afternoon Wednesday and morning Thursday